



**LT Custom Furnishings Inc.**  
**ACCESSIBLE TRAINING POLICY**

**January 1, 2019**

## **INTEGRATED ACCESSIBILITY STANDARDS REGULATION**

LT Custom Furnishings Inc., “the company” will ensure its employees take training for the Integrated Accessibility Standards Regulation and the Ontario Human Rights Code.

The training will be provided for all workers and volunteers of the company who participate in policy development and provide goods offer goods and services or facilities on behalf of the company.

The training will include the requirements of Integrated Accessibility Standards Regulation 191/11 and the Ontario Human Rights Code providing learning outcomes that include;

- Accessibility policy development
- Information and communication standards
- Employment standards
- Customer service standards
- AODA and Ontario Human Rights Code principles concerning accommodation for persons with disabilities.

The company will provide training to workers as soon as reasonably possible.

When there is a change in any company disability policy or program, the company will provide training to all workers that are impacted by the policy or program change.